i S User Manual

RadioGate Plus

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Safe operation

To ensure safe and reliable operation of the devices, please observe the following requirements:

Use the device only for its intended purpose; Do not use devices that show signs of malfunctioning; Avoid strong physical impacts on the device; Protect devices and cables from contact with corrosive liquids; Whenever a fault is detected in the device, please contact the manufacturer.

General information

RadioGate Plus series is an intelligent beDMX / Ethernet / DMX converter with merging functions that provides wireless data transmission according to the "beDMX" standard and is effective solution for controlling lighting equipment via DMX512 protocol. A special feature of the transceiver is its multifunctionality, which is expressed in the possibility various transformations, mergers (merging), DMX512 protocols, RDM (ANSI E1.20), ArtNet (1,2,3,4), sACN (Draft, Release), KiNet (v1, v2), RTTrPL, data transmission of these protocols over a radio channel and through Ethernet network, with redundancy functions, as well as the ability building different combinations of receiving / transmitting signals. For data transmission over the radio channel, the transceiver uses the protocol "BeDMX", created on the basis of the Bluetooth 5.0 standard, which guarantees Reliable 2.4GHz wireless connection with the use of adaptive hopping functions and the presence of constant two-way communication between receiver and transmitter. Adaptive Frequency Hopping (AFH) helps to avoid disturbance from any other wireless equipment. To connect additional equipment and configure via Ethernet, the converter has a built-in Ethernet LAN 10/100Base-T port. Maximum distance is up to 1500 metres with directional antennas. RadioGate Plus series is powered by AC ~90-250 V, 50/60 Hz or from Ethernet using the using the IEEE 802.3af standard – Power-over-Ethernet technology (depends on modification), or DC 12-24V.

Merging

HTP: highest takes precedence
LTP: latest takes precedence
AUTO: last modified takes precedence - intelligent merging mode
PRIORITY: for sACN streams with priority tag
BACKUP: primary/secondary universe backup
TRIGGER and X-FADE: dedicated channel / dedicated
universe controllable merging

Warning!

The device uses hazardous voltage AC 100-250V

Connection types

BeDMX2 connection

There are 1 or 2 coaxial SMA or RP-SMA connectors for antennas capable of working both on reception and transmission. Communication between BeDMX ports is performed according to Bluetooth 5.0 standard.

DMX connections

XLR 5-pin connectors are used to connect DMX512 equipment to DMX-ports of RadioGate Plus Solid. If necessary, the device can be equipped with XLR 3-pin connectors. Each port of RadioGate Plus Solid has 2 connectors — one M connector and one F connector, what allows the port to pass-through the DMX bus. Using internal DIP switches, it is possible to enable line terminators (120 ohms) on DMX bus.

In RadioGate Plus Arma, DMX connection is made with terminal block connectors, located inside the device case.

Ethernet connection

The device connects to the network through RJ-45 socket. RadioGate Plus devices have one Link/Act LED to indicate the status of the network connection.

Each device has unique IP and MAC addresses. IP address of the device, sunbet mask, and other network parameters can be changed, but even in this case, the device is still available at the source IP address (2.x.x.x) for ping and http requests. Thus, even in in case of loss of a new device IP address can be accessed to the network using the original IP address via the web interface.



Push

Pic. 1 XLR(F) and XLR(M) DMX connectors (5pins/3pins)



Pic. 2 Ethernet connector

Installation

1. Visual inspection of the device to make sure that damage caused by transportation.

2. Install the supplied antennas and connect necessary DMX cables.

3. If the device will be installed on the truss, screw the mounting kit.

4. Connect the power cable of the AC 100-250V device to the power outlet and configure devices.

Device configuration

1. Unscrew the screws and remove the upper lid.

2. Set the device operation mode using sections 1 and 2 DIP-switch:

| Section 1 | Section 2 | Device function |
|-----------|-----------|--|
| On | 0n | Transmitter mode |
| On | Off | Selecting a mode using the buttons (default) |
| Off | Off | Receiver mode |

3. For DC models, select a wireless subnet using sections 3 and 4 DIP switches:

| Section 3 | Section 4 | Wireless Subnet Number |
|-----------|-----------|------------------------|
| Off | Off | 0 |
| On | Off | 1 |
| Off | 0n | 2 |
| On | On | 3 |

4. For models set advanced device parameters using sections 7 and 8 of the DIP switch:

| Section 7 | Subnet mode |
|-----------|-------------------------------------|
| | Fixed subnet for receiver (default) |
| | Auto subnet for receiver |
| Section 8 | Setting |
| On | DIP-switch setting (default) |

Off Setup via web interface

5. Install the lid and tighten the screws.

0n

0ff

Warning!

Before mounting and power up, it is necessary to verify protective earthing and cable connections.

Wireless network configuring (receiver)

The device is ready for further network configuration.

Wireless network configuring (transmitter)

1. Power up the device. "LINK" LED (green) must be steady on or blink.

2. Turn on all receivers that are needed to connect to device, placing them at a minimal distance from the device. If all receivers work properly, they light up "STATUS" LED (red). Turn off all receivers, which should not be included in the configured network.

3. On transmitter device, press and hold for 1 second the button "SETUP" on port 1. Then, transmitter searches free (not connected) receivers for 10 seconds; during this process LEDs "LINK" (green) and "STATUS" (red) blink fast.

4. Upon completion of search process, verify the correctness of created network: on the transmitter LEDs "LINK" (green) and "STATUS" (red) blink slowly, on all connected receivers LED "STATUS" blink slowly (red).

5. If your network configuration is not correct, switch off and on the device, and after rebooting the device, repeat steps 2-4.

6. If your network configuration is correct, press and hold for 1 sec the "SETUP" button to save created network configuration in non-volatile memory of the transmitter. Device restarts and resumes normal operation with the new network configuration.

7. For dual channel devices repeat steps 2-6 to configure second channel.

8. Transmitter device and configured network is ready to work.

Switching device mode for all modifications

1. Power up the device. Depending on current settings saved in non-volatile memory, device starts either in transmitter mode (green LED "LINK" is steady on or blinking), or in receiver mode (green LED "LINK" is off).

2. If current mode is not correct for this device, switch the mode by pressing simultaneously and holding for 4 sec the "SETUP" and "RESET" buttons. The new mode is saved in non-volatile memory, and the device reboots with new settings. Configuration of the network, formed in transmitter mode, is preserved when the device is switched in receiver mode and back.

3. After setting the desired mode of operation, configure device in the receiver or transmitter mode (see above).

Operation

RadioGate Plus devices start their normal operation in a few seconds after they have been powered up. Device always operates based on last saved settings. Viewing RadioGate Plus settings does not affect normal operation until any of the settings have been saved. When changes are saved, the device applies the new settings immediately, without having to power it down. The status of each DMX port is indicated by the corresponding status LED.

In the input mode, port status LED is steady on if there is valid DMX input signal or flashes slowly the DMX input signal is invalid or absent. In the output and loop modes, port status LED is steady on when there is no data for output and blinks when new DMX data are transmitted (updated). In the off mode, port status LED is off.

Current status of each port can be controlled through the web interface.

Receiver mode

 When the power is turned on, the receiver waits for a connection request from the transmitter. At the same time, the STATUS status LED (red) is constantly on.
 When the connection to the transmitter is established, the communication LED is constantly on LINK (green). DMX512 data received from the transmitter is output to the output connector.

3. Pressing the RESET button (for DC version) disconnects the receiver from the transmitter and rebooting the device. After rebooting, the receiver goes into standby mode.

Wireless status indication interface

Transmitter Mode

| LED "LINK" (green) | LED "STATUS" (red) | Status |
|-----------------------|-----------------------|--|
| is on | is off | Normal operation, all receivers are connected, valid signal at the DMX-input. |
| blinks slow | is off | Normal operation, all receivers are connected, no signal at the DMX-input. |
| is on | is on | Normal operation, connection is being established with one or more receivers or lost, or no receivers for connection, valid signal at the DMX-input. |
| blinks slow | is on | Normal operation, connection is being established with one or more receivers or lost, or no receivers to connect with no signal at the DMX-input. |
| blinks fast | blinks fast | Configuration mode, searching for receivers. |
| blinks slow | blinks slow | Configuration mode, new network configuration can be stored. |
| is off | is off | Off, non-functional or failure state. |

Receiver mode:

| LED "LINK" (green) | LED "STATUS" (red) | Status |
|-----------------------|-----------------------|--|
| is on | is off | Normal operation, connected to transmitter. |
| is off | is on | Normal operation, no connection with transmitter. |
| is off | blinks slow | Configuration mode, connected to transmitter being |
| | | in the network configuration mode. |
| is off | is off | Off, non-functional or failure state. |

Troubleshooting

The list of possible malfunctions and methods of their elimination

| Manifestation malfunctions | Probable cause | Method eliminate |
|---|---------------------------------------|---|
| Device is not working | Lack of voltage | Connect the device to a working power outlet |
| no LED is on | Network cable break | Replace network cable |
| Invalid function devices | Wrong position Dip-switch mode | Set DIP Switch Positions To with the item "Configuring the device" |
| | Invalid mode in saved device settings | Reconfigure the network according to the mode work |
| No connection single transmitter or several receivers | Incorrect network configuration | Switch device function |

Web settings

RadioGate Plus devices support configuring most of their parameters through the web interface using HTTP protocol (TCP port 80).

Main settings

RadioGate4 Solid

| | Main <u>Adv</u> | <u>anced Netwo</u> | <u>rk</u> | <u>Profiles</u> | <u>Firmw</u> | are | | | | |
|-----------------------|-----------------|----------------------|------------|-----------------|--------------|---------------------|-----------|----------|---------------------|----------------------|
| Indication: | Normal | Blink | | Off | | | | | | |
| Device name: | RadioGate4 Soli | RadioGate4 Solid | | | | | | | | |
| Device description: | RadioGate, DMX | 512/BeDMX/Ethernet m | ultifuncti | onal converter | | | | | | |
| Device status: | Power-on test | s successful | | | | | | | | |
| ArtNet 4 Net address: | | | | | | | | | | |
| Ports: | Port | Mode/merging | | Pri. unv. pro | tocol | Pri. unv. number | Sec. unv. | protocol | Sec. unv. number | Status |
| | DMX 1 | | | ArtNet | | | Disabled | | | no DMX signal |
| | DMX 2 | | | ArtNet | | | Disabled | | | no DMX signal |
| | DMX 3 | | | ArtNet | | | Disabled | | | no DMX signal |
| | DMX 4 | | | ArtNet | | | Disabled | | | no DMX signal |
| | BeDMX1/1 | Out/Auto | | ArtNet | | | Disabled | | | Tx: 0 of 1 connected |
| | BeDMX2/1 | Out/Auto | | ArtNet | | | Disabled | | | Tx: 0 of 0 connected |
| | BeDMX1/2 | Out/Auto | | ArtNet | | | Disabled | | | Tx: 0 of 1 connected |
| Pic.3 | BeDMX2/2 | Out/Auto | | ArtNet | | | Disabled | | | Tx: 0 of 0 connected |
| Main settings | Save settings | Set default | Rese | et | | | | | | www.sundrax.com |

Indication – switching LED indication modes

| Normal | Indication depending on the current port status |
|--------|---|
| Blink | Search mode |
| Off | LEDs are off |

Device name – edit device name (up to 17 characters)
Device description – editable device description (up to 63 characters)
Device status – current state of the device
ArtNet 4 Net address – network number (0-127, only for ArtNet 4)

Ports – Configuration and status of DMX ports

| Mode/merging | Port direction and merge mode for output |
|--------------------|--|
| Pri. unv. protocol | Primary universe protocol |
| Pri. unv. number | Primary universe number |
| Sec. unv. protocol | Secondary universe protocol |
| Sec. unv. number | Secondary universe number |
| Status | Current state of the port |

To save the changes in main settings, click **«Save settings»**. To restore default values of main settings, click **«Set default»**. To reset to the current saved values of main settings, click **«Reset»**.

Advanced settings

To edit the advanced settings of the device, click on the link "Advanced".

| RadioGate | 4 Solid | I | | | | | |
|-------------------------|--------------------------------------|-------------------------------|-----------------------|------------------------------|--|------------------------|----------------------|
| | <u>Main</u> Advanc | ed <u>Network</u> | <u>Profiles</u> | <u>Firmware</u> | | | |
| RDM devices: | BeDWX1/1 - no in BeDWX2/1 - no in | formation formation | | | | | |
| | Start discovery | Refresh report | | | | | |
| DMX signal timing: | Break, usec 200 | MaB, use 20 | 20 | Data channels 512 | Pause, usec O | | |
| DMX line terminator: | Port 1 | 2 3 4 | | | | | |
| Options: | Frame integrity mode | ArtNet Subnet-Unv. mode | ArtNet 4 support | sACN Release ✓ | KiNet v2 S | 5NMP enable | |
| Advanced port settings: | Port Sro | :. timeout, Trig : unv. | ger/XFade protocol | Trigger/XFade unv. number | Common Trigger/XFade control channel | Loop. unv. protocol | Loop. unv. number |
| | DMX 1 10 | Disa | bled 🔻 | | | Disabled 🔻 | |
| | DMX 2 10 | Disa | bled 🔻 | | | Disabled 🔻 | |
| | DMX 3 10 | Disa | bled 🔻 | | | Disabled 🔻 | |
| | DMX 4 10 | Disa | bled 🔻 | | | Disabled 🔻 | |
| | BeDMX1/1 10 | Disa | bled 🔻 | | | Disabled 🔻 | |
| | BeDMX2/1 10 | Disa | bled 🔻 | | | Disabled 🔻 | |
| | BeDMX1/2 10 | Disa | bled 🔻 | | | Disabled 🔻 | |
| | BeDMX2/2 10 | Disa | bled 🔻 | | | Disabled 🔻 | |
| Scenes/Triggers: | | Input mod | e | Delay, msec | Action | Status | |
| | Scene 1 | N/A | | N/A | Capture scene | | |
| | Scene 2 | N/A | | N/A | Capture scene | | |
| | Scene 3 | N/A | | N/A | Capture scene | | |
| Pic. 4 | Scene 4 | N/A | | N/A | Capture scene | | |
| Advanced settings | Save settings | Set default | Reset | | | | www.sundrax.c |

RDM devices - RDM devices list, connected to DMX-ports

Start discoverySearching connected devicesRefresh reportRefresh search/list state detected devices

DMX signal timing – sets the parameters of the output DMX signal for all ports

| Break | from 4 to 1000 µ s |
|------------|--------------------|
| MaB | from 4 to 1000 µ s |
| Data slots | 1 to 512 |
| Pause | from 0 to 10000 µs |

DMX line terminator – enables (selected) or disables (cleared) termination resistor between D+ and D- wires of DMX line on each port.

Options – enable/disable device features.

| Advanced port settings – settings for advanced features for each port | | | | | |
|---|---|--|--|--|--|
| Src. timeout | Universe source timeout, in seconds | | | | |
| Trigger/XFade unv. protocol | XFade/Trigger control universe protocol | | | | |
| Trigger/XFade unv. number | XFade/Trigger control universe number | | | | |
| Trigger/XFade control channel | XFade/Trigger control channel | | | | |
| Loop. unv. protocol | Loop back universe protocol | | | | |
| Loop. unv. number | Loop back universe number | | | | |

Triggers/alarms - Trigger and Static scenes setup (only "Capture scene" Action is applicable for RadioGate Plus series)

| Input | Trigger/Sensor input |
|-----------|--|
| Mode | Operating mode (disabled, trigger/alarm sensor normally open/closed) |
| Delay, ms | Delay for triggering in milliseconds |
| Status | Current status of input (open, closed, active, alarm) |
| Action | Save the current state of all DMX-ports as scene to recall on trigger activation |
| | |

To save the changes in main settings, click "Save settings".

To restore default values of main settings, click "Set default".

To reset to the current saved values of main settings, click "Reset".

Network settings

To edit the network settings of the device, click on the link "Network".

RadioGate4 Solid

| | <u>Main</u> | <u>Advanced</u> | Network | <u>Profiles</u> | <u>Firmware</u> |
|-----------------------------------|-----------------------|-----------------------------------|-----------------------|-----------------|-----------------|
| MAC address: | 00:02:80 | :A6:19:22 | | | |
| Current parameters: | primary I secondar | P: 2.161.25.34 v IP: 2.161.25. | (static), prima 34 | ary mask: 25! | 5.0.0.0 |
| Primary IP: | 2.161.25.3 | 4 | | | |
| | Auto (| DHCP) | | | |
| Primary mask (static): | 255.0.0.0 | | | | |
| Gateway IP (static): | 0.0.0.0 | | | | |
| ArtNet UDP port: | 6454 | | | | |
| sACN UDP port: | 5568 | | | | |
| Access login: | admin | | | | |
| Access password: | | | | | |
| Pic. 5 Network settings | Save set | tings Set d | efault Rese | et | |

| MAC address | Hardware address and secondary (permanent) IP address of the device |
|-----------------------|---|
| Main IP | Set the main network address of the device |
| Subnetwork mask | Set the mask of the IP subnet |
| Gateway IP address | Set the network address of the gateway (if ability to operate via the Internet is required) |
| Art-Net UDP port | Set the UDP port for ArtNet protocol |
| sACN UDP port | Set the UDP port for sACN protocol |
| Access login/password | Login and password for access to web interface of device. If password is empty, authentification is not performed |

To save the changes in main settings, click "Save settings".

- To restore default values of main settings, click "Set default".
- To reset to the current saved values of main settings, click "Reset".

Profiles settings

For profile operations, click on the link "Profiles".

| RadioGa Profiles download/upload | RadioGate4 Solid Pic. 6 Profiles download/upload Profiles settin | | | | | |
|--|---|----------------|----------------|----------|-----------------|--|
| | <u>Main A</u> | <u>dvanced</u> | <u>Network</u> | Profiles | <u>Firmware</u> | |
| Download current profile: Profile for uploading: | profile.2.1 | .61.25.34.b | n | | | |
| | Upload pro | ofile | | | | |

Download current profile Profile for uploading Upload profile Download the current settings as a file Select the file of previously saved profile To upload the selected profile in the device

Firmware update

For profile operations, click on the link "Firmware".

| RadioGate4 Solid | | | | Pic. Firmv | 7 vare update |
|--------------------|--------------|--------------------|----------------|----------------------|-------------------------|
| | <u>Main</u> | Advanced | <u>Network</u> | Profiles | Firmware |
| | Reboot | | | | |
| Current firmware: | RadGate4_ | STM_Solid, ver. 1. | .05 | | |
| New firmware file: | | | | | |
| | Upload firmw | vare | | | |

Reboot Current firmware New firmware file Update firmware Device reboot button

Current firmware name and version Select firmware file to upload to the device Upload the selected firmware file

After software update downloading, need to accept updating by clicking button "**Reboot**".

Warning! To update firmware of the device, click on the link "Firmware".

Technical maintenance

Maintenance the device, search and troubleshooting should be performed by service personnel. The device should be free from dirt, dents, connecting cables and wires must be intact and securely fastened.

Notes



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